

BARNSELEY METROPOLITAN BOROUGH COUNCIL

DEARNE AREA COUNCIL 14th May 2018

Report of the Dearne Area Council Manager

Dearne Area Council Performance of Commissioned Services

1.0 Purpose of Report

- 1.1 This report provides members with an update on the delivery of the Dearne Area Councils commissions and services paid for through the Dearne Development Fund.

2.0 Recommendations

- 2.1 That Dearne members note the progress of the two Dearne Area Council commissions and service level agreement with BMBC as set out in appendix one.
- 2.2 That Dearne members note the progress of the Dearne Development Fund applicants as set out in part c of appendix one

3.0 Performance Management Report (attached at Appendix 1)

- 3.1 **Part A** of the Dearne Council Performance report provides Dearne Area Council members with an overview of how all the Dearne Area Council commissions, Service Level Agreement (SLA) and services funded through the Dearne development fund are assisting in meeting future council priorities. Part A also details how the Dearne Area Council commissions are performing against the set indicators.

Contracted service providers:

- Kingdom Security – Environmental Enforcement
- Twiggs- Clean and Tidy

Service Level agreement:

- BMBC-Safer Communities Service –Providing a Private Sector Housing Officer

Development fund 2017/18

- Goldthorpe Development Group
- DIAL
- CAB
- TADS
- Dearne Electronic Community Village
- Fused Imagination

- Dearne Playhouse
- Dearne and District
- Big Local
- Reds in the community
- Bolton On Dearne Ex-Service Mans Club
- Big Local Thurnscoe

3.2 **Part B** provides Dearne Area Council members with a summary performance management report for each of the contracted services and SLA. The report provides RAG ratings plus updated information from commissioned services following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings. In addition to the information provided in the summary reports, more detailed information is available on request, including case studies with photographs for each contracted service, and some performance data on a ward basis.

3.3 **Part C** provides the Dearne Area Council with a progress update of the services/groups awarded finances through the Dearne Development Fund. Twelve projects have been funded with many of them providing match funding. Of these services not all of them report into the area council at each meeting, some are one off grants

4.0 **Performance Report –Issues**

4.1 The Kingdom contract has had a couple of issues this quarter. The report was late which subsequently had an impact on the contract meeting which had to be rescheduled. FPN are significantly lower as the Area Council asked the service not to focus on issuing parking fines. Further, the patrolling hours have not been met which will be discussed during the contract monitoring meeting.

4.2 The housing and migration officer received an red and amber in their rag rating in relation to meeting all of their outcomes. This was due to the post being vacant all of January and February.

4.3 The environmental, education and volunteer service continue to exceed their targets. The Area manager and Twiggs service have met and raised the targets for the upcoming financial year

Appendices

Appendix One: Performance Report

Officer:
Claire Dawson
Dearne Area Council Manager

Tel:
01226 775106

Date:
14th May 2018